## **Komatsu Forklift**

Komatsu Forklift U.S.A. Inc. has an outstanding reputation for building dependable and robust lift trucks. Komatsu is acknowledged around the world as a corporation with a prosperous heritage while retaining an exceptional standard of refinement and quality in both design and equipment manufacturing.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their vision of a healthier tomorrow. Komatsu's legacy began back in 1921, in Japan, when Komatsu Ltd commenced business as a producer of construction and mining equipment. Very quickly the company grew into an industry leader and was accountable for constructing Japan's first contemporary bull dozer and farm tractor.

Komatsu has developed into a global giant over the previous couple of decades due to their expertise and strength in the field of logistics, mining, excavating and construction. By means of innovative designs and technological superiority, they remain at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Using their top-quality production capabilities and modern design methods, Komatsu has become acknowledged to manufacture the kind of rugged and dependable forklift that clients across the world have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the mounting need for its goods in the North American market. To better expenditures and efficiencies, a contemporary plant was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to meet the needs and demands of their clients globally while remaining a principal maker and dealer of innovative lift trucks and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's happy customers along with their North American consumers.

Following years of delivering customer service and maintaining bonds, Komatsu Forklift understands that meeting the customers' wishes is vital. All new product enhancement at Komatsu starts first with the client. By welcoming participation and feedback, they are able to establish customer wishes and expectations then develop progressive models and then manufacture to exceed Komatsu Engineering Principles. Assuring consumers that quality is premeditated from the start and maintained through the manufacturing, service and product sales processes, allows Komatsu to end up with a first-class product from start to finish.

Komatsu engineers are specialized experts in crafting forklifts, construction equipment and heavy duty equipment. Their design skill and competence assures that every new piece of equipment will persist in the toughest environments and be able to withstand the roughest applications. Adherence to precise engineering principles permits Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and strict in-house quality standards all add to superior forklift products. Komatsu Engineering Standards transform the modern and innovative expertise used in advanced mining and construction equipment into world class equipment.

The modern and efficient manufacturing facility in Covington, Georgia is a full service plant. This contemporary plant begins the production process with unrefined steel which is then welded, fabricated and prepared. Once assembled and painted the lift trucks are ready to leave the facility and enter the market. Maintaining quality control throughout the length of the production process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as valuable as the individuals who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their committed dealer networks who strive to exceed expectations. Specialized in all elements from sales, service or operating training, or aftermarket support, their diverse association of experienced and capable professionals are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM components on-hand to provide the necessary service required to keep customers' operations running fluently. Computerized, real-time access with next day distribution from their highly automated distribution center is an alternative option. The online K-Link system assists dealers with on-line components management, service and acquisition for all major lift truck models.

At Komatsu Forklift U.S.A., Inc. they understand that their world-class clients depend on Komatsu forklifts in their day-to-day operations. So Komatsu focuses their attention on their countrywide account consumers allowing them to profit from a unique relationship that lets them tailor their relationship in order to boost customer efficiency and profits. Komatsu countrywide account customers have access to on-line parts and operations support system and a inclusive fleet management program, providing the ability for Komatsu to be their total solution for any forklift issues.

The dependable and efficient personnel at Komatsu Forklift U.S.A., Inc., are focused on offering their clients an exceptional experience no matter if it is through sales, training, maintenance, or aftermarket support. They want to ensure the level of consumer service offered will help their clients satisfy or exceed their ambitions and build a thriving business/client relationship in the process. Komatsu strives to understand each of their customers' distinctive ways of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu lift truck supplier today in order to learn more about the variety of services and programs they have available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of customers world-wide rely on the Komatsu family of products on a daily basis.